

Process server firm fined, ceases operations

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A Brockport process server company has been shut down and ordered to pay \$10,000 in fines, state Attorney General Andrew Cuomo announced Wednesday.

We Serve It For You Process Service Agency LLC has agreed to cease operations and cooperate with ongoing investigations, Cuomo's office said in a statement.

The business and its owners must also pay fees, costs and penalties totaling \$10,000, and employee John Coy must surrender his notary public commission, the statement said.

The firm is operated by Coy, Joanne Marie Coy, Theresa Buehler and Wesley Converse, the statement said.

The company repeatedly claimed in legal affidavits that its employees made proper service of legal documents to thousands of consumers when, in fact, it had not, the statement said.

The company served summonses, complaints and other legal documents to individuals on behalf of law firms, the statement said.

Cuomo's office began investigating the company in 2009 as part of its look at debt collection lawsuits.

The investigation found that legal documents were regularly signed and mailed to John Coy, who notarized them without witnessing the signature.

From 2007 to 2009, the company served 54,000 complaints and maintained a database detailing each service, the statement said.

On 1,100 occasions, the company claimed to have made service or service attempts at two or more places at the same time, the statement said.

The company claimed to have made service or attempts 700 times before receiving documents to be served, the statement said.

Coy notarized signatures of process servers thousands of times without witnessing the signature, the statement said.

"The toxic business practices of this company impacted individuals across New York State," Cuomo said in the statement. "People need to have trust in the legal system, and that's why we are banning this company and its owners from serving legal documents to the people of New York."